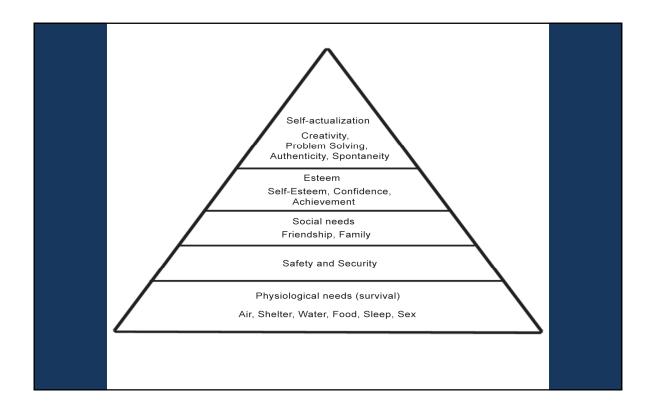


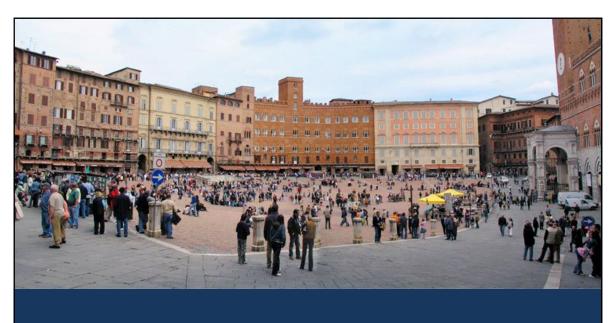
a brief case for humanity & community

John Caplan john@opensky.com

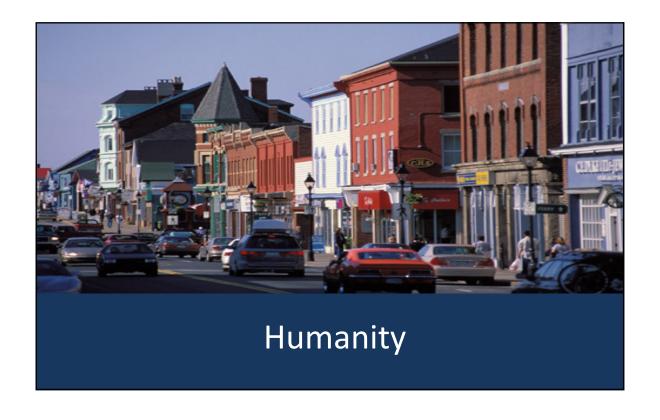


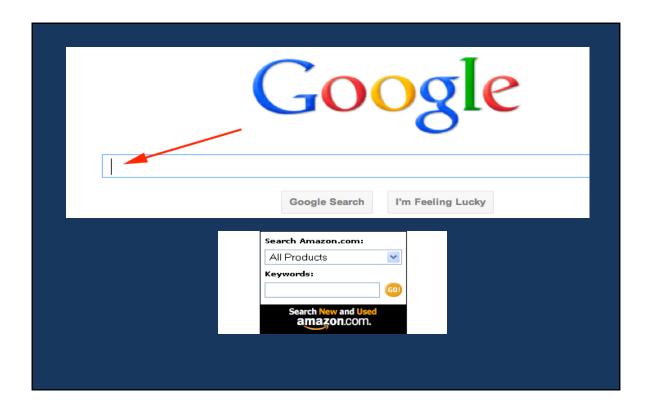


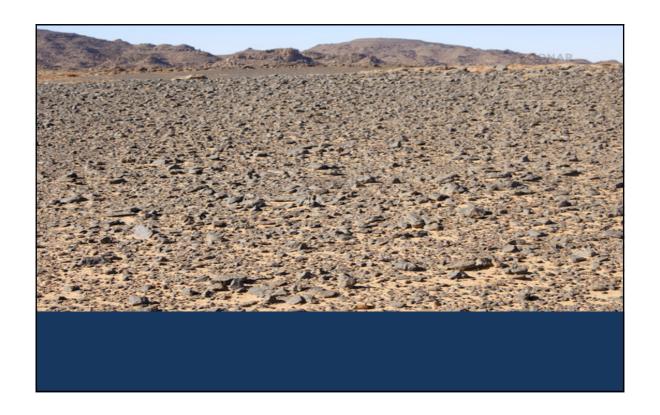
Relationships matter











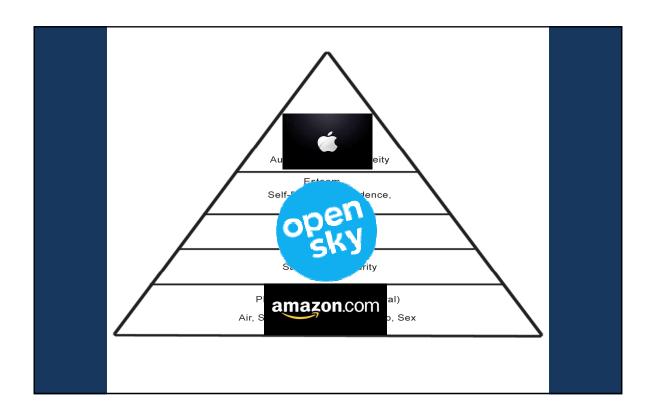


Search = Vending Machine Retail

- Brand becomes commodity
- SEM / SEO arbitrage = no margin
- Consumers may transact yet develop no loyalty

Good for Google & Amazon, bad for you (long-term)

Back to Maslow

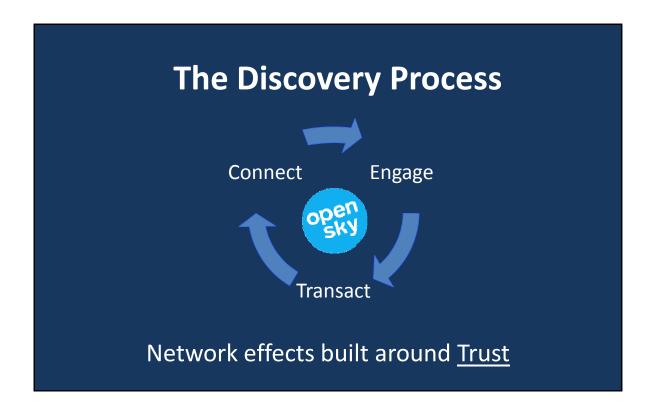


Community = Happiness

Engagement = Loyalty & \$\$ for merchants



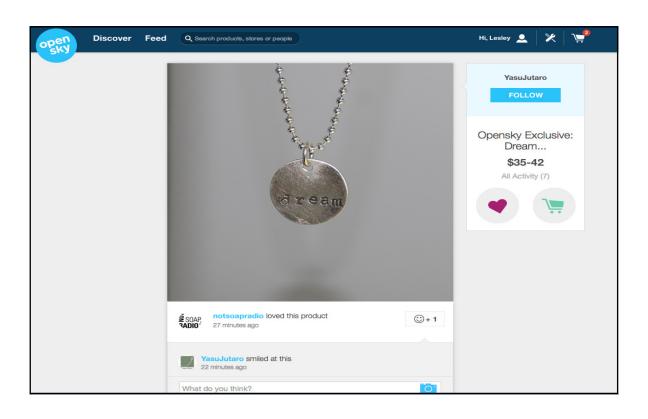
We connect merchants to buyers in the only marketplace powered by social connections

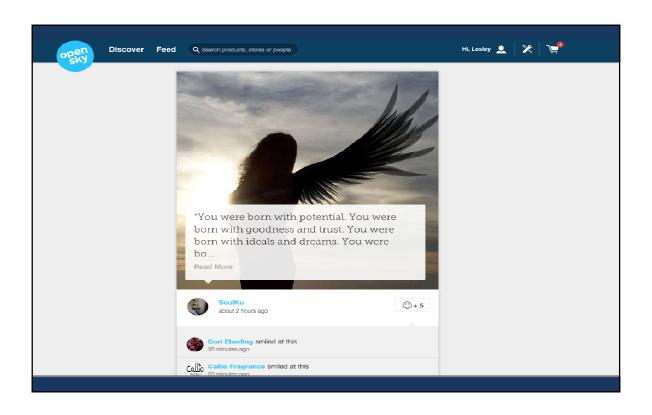


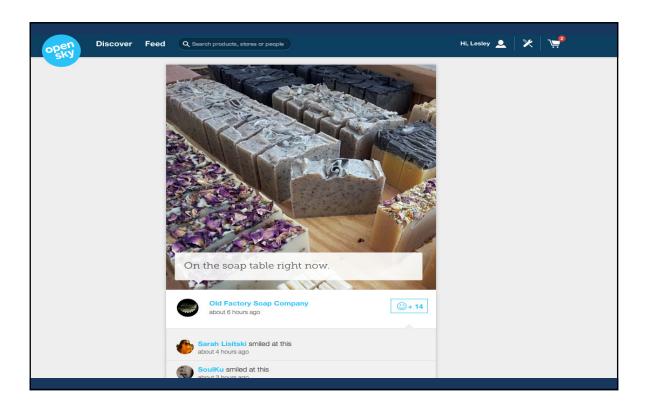
"If ebay & Facebook had a baby, it would look a lot like OpenSky"

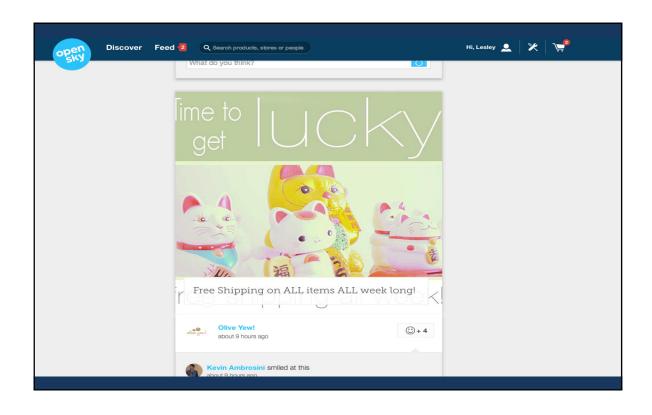
Bloomberg

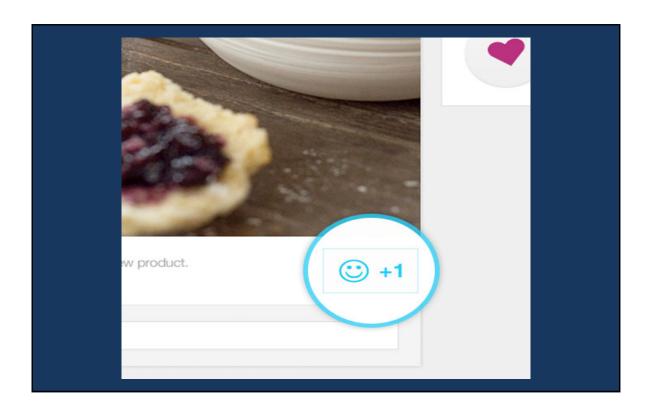




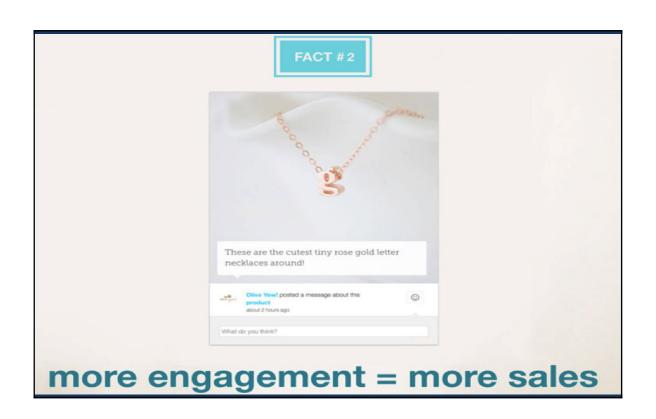




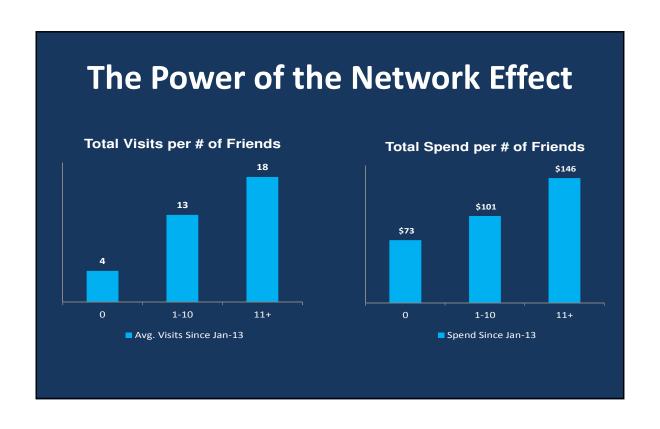


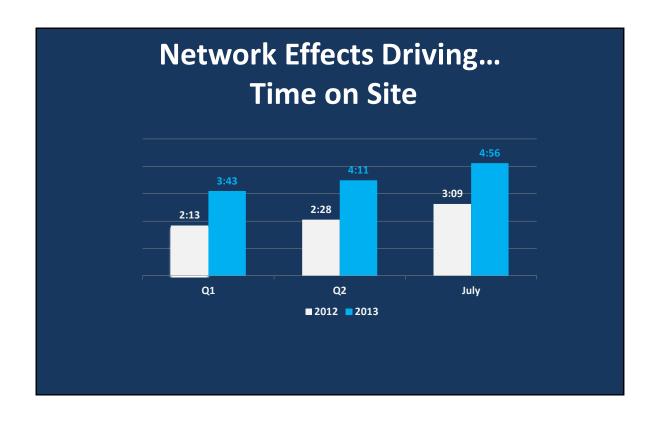


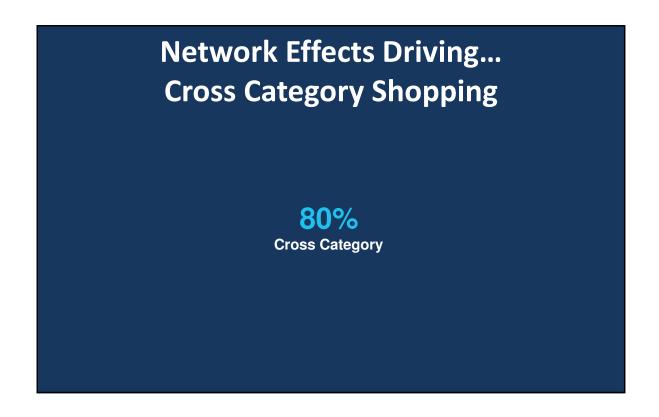


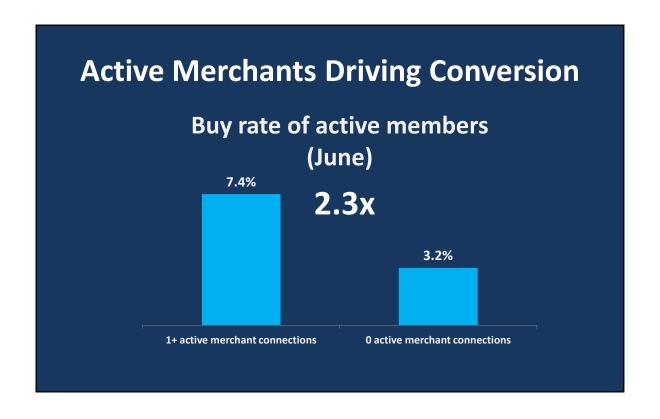


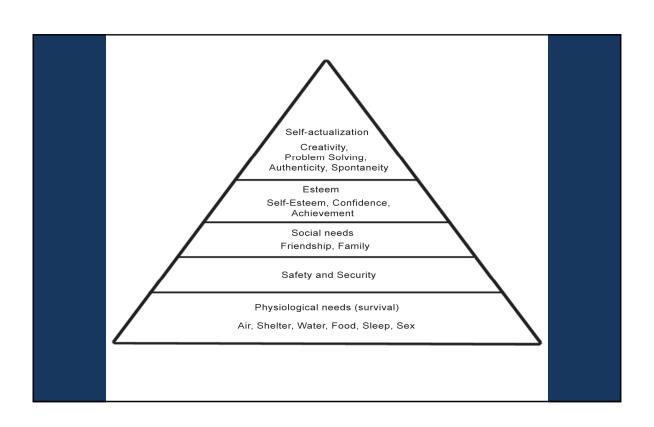












Most economic theory could be revolutionized by aligning with higher values

Most corporate behavior actually focuses on the most base



Crain's NY Best Places to Work

